



## PROJECT NOTIFICATION

Reference No.: 91

<b>Date of Issue</b>	30 March 2023
<b>Project Code</b>	23-CP-09-GE-DLN-A
<b>Title</b>	APO e-Course on Workplace Digitalization in Public-sector Organizations
<b>Timing</b>	30 September 2023
<b>Hosting Country(ies)</b>	APO Secretariat
<b>Venue City(ies)</b>	Not Applicable
<b>Modality</b>	Digital Learning
<b>Implementing Organization(s)</b>	APO Secretariat
<b>Participating Country(ies)</b>	Not Applicable
<b>Overseas Participants</b>	Not Applicable
<b>Local Participants</b>	Not Applicable
<b>Closing Date</b>	Not Applicable
<b>Remarks</b>	Timing is the launch date of the e-course.

<b>Objectives</b>	Understand the concept and benefits of workplace digitalization in public-sector organizations; Link public-sector reforms and digitalization; Learn about digital tools and technologies for facilitating workplace digitalization in both back-office and front-office applications; and Explore leadership roles and key challenges including measuring the success of digitalization in the public sector.
<b>Rationale</b>	Digital technologies are increasingly important in modern workplaces, including in the public sector. Digitalization can improve productivity, efficiency, and transparency. It enables remote work and collaboration, reduces costs, and improves accessibility. This course will provide skills in digitalization for public-sector employees to achieve organizational goals.
<b>Background</b>	Workplace digitalization in public-sector organizations refers to the process of incorporating digital technologies and tools to improve productivity, efficiency, and communication. This includes the use of hardware, software, and online platforms to manage tasks, communicate with colleagues, and access information. The public sector is often slower to adopt new technologies than the private sector due to bureaucratic processes, limited budgets, and concerns about security and data privacy. However, there are numerous benefits to digitalization in the public sector, including cost savings, improved service delivery, and increased transparency and accountability. This e-learning course is designed to provide an understanding of the benefits and challenges of workplace digitalization as well as the skills and knowledge needed to effectively implement digitalization in the public sector.
<b>Topics</b>	Digital technologies and public-sector innovation; Redesigning governance, technologies, and skills; Enhancing administrative efficiency: Back-office applications of digital technologies; Improving the quality of public services for citizens and businesses: Front-office applications of digital technologies; and Digital technologies and the future of government: Prospects and challenges.
<b>Outcome</b>	Participants will understand the benefits and challenges of digitalization in public-sector organizations, contribute to the digital transformation of their organizations, and improve their own efficiency and effectiveness in the workplace.
<b>Qualifications</b>	Open to all participants in member and nonmember countries.

Please refer to the implementation procedures circulated with this document for further details.



Dr. Indra Pradana Singawinata  
Secretary-General